

# Dispatch Caller Survey

1. Overall, how do you feel our agency performed?

*Mark only one oval.*

Excellent

Good

Fair

Poor

2. Did the dispatcher handle your call in a timely manner?

*Mark only one oval.*

Yes

No

3. Did the dispatcher handle your call with empathy?

*Mark only one oval.*

Yes

No

4. Do you feel the dispatcher was competent?

*Mark only one oval.*

Yes

No

5. How would you rate the dispatchers attitude?

*Mark only one oval.*

Great

Good

Fair

Poor

6. What concerns do you have about the 911 center?

---

---

---

---

---

7. How could we improve?

---

---

---

---

---

---

This content is neither created nor endorsed by Google.

**Google Forms**